

Accessing your
Account-Based
Benefits

Participant Portal

Mobile App

Contact Us

CONGRATULATIONS!

Your employer is offering you access to tax-free benefits. Please be sure to review the contents of this folder in order to understand the benefits being offered to you. We've also included information on the tools available to help you manage your accounts.

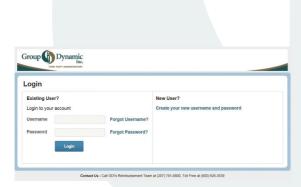
Participant Portal

Our portal gives you easy, secure access to your accounts whenever you need it.

Get Started on the GDI Home Page

Go to www.gdynamic.com and click on Participants under the Log In menu at the top of the screen. Enter your Username and Password, or click on Create your new username and password if you are logging in for the first time.

The home page was designed for ease of use, providing you with instant access to your account information in one place. It's your starting point for a quick look at your balances and for more detailed account management functions.





Portal Features

- File claims, upload receipts/statements.
- View account activity, balances, claims and payment history.
- Download the GDI Mobile App.
- Set up text message alerts and enter your email address for electronic notices about your account activity.
- Use the menu across the top of the page for additional features.



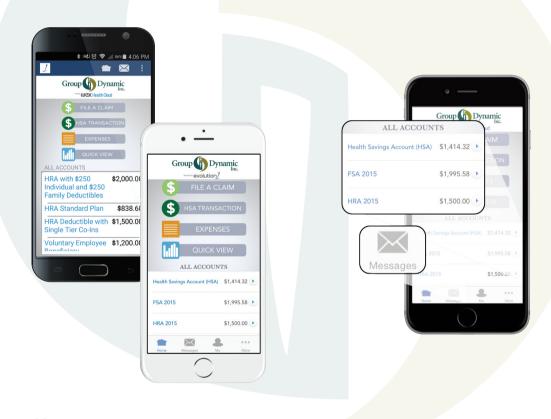
GDI Mobile App

Account Management at Your Fingertips

- 24/7 access to your accounts using your phone or tablet.
- Check available balances, file new claims and view account activity.
- Use your device's camera to photograph your receipts and upload the images to substantiate debit card transactions and/or portal claims.

Easy to Install

- Make sure you have logged into the Participant Portal at least once as you will need your portal
 username and password to open the app initially.
- Look for "GDI Mobile" in your app store or use the link on your account home page.
- Once you download the app, log in with the same username and password you use to access your account via GDI's Participant Portal.
- Create a 4-digit passcode for easier access.



Contact Us

Our Reimbursement Team is available to assist you at 800-626-3539, Monday through Friday, 8:00 AM – 5:00 PM ET. You may leave us a message during non-business hours and your call will be returned by 10:00 AM the following business day.





Flexible Spending Accounts — REAL SAVINGS. REAL SIMPLE.

What is an FSA?

With an FSA, you elect to have your annual contribution deducted from your paycheck in equal installments throughout the year. The amount of your pay that goes into an FSA will not count as taxable income, so by participating, you are actually increasing your take home pay! FSA dollars can be used during the plan year to pay for qualified expenses and services.

- A Medical FSA allows reimbursement of qualifying out-of-pocket medical expenses.
- A Dependent Care FSA allows reimbursement of dependent care expenses, such as daycare, incurred by eligible dependents.

With an FSA you can...

- Pay for qualified expenses with pre-tax dollars
- Enjoy significant tax savings with pre-tax contributions and tax-free reimbursements
- Enjoy secure access to your accounts using GDI's convenient Participant Portal, available 24/7/365
- Use your GDI debit card or file claims easily online
- Download the GDI Mobile App and manage your account(s) on the go

GDI Debit Card



The GDI Debit Card will be pre-funded with the value of your annual Medical FSA election amount. Simply swipe your card at the time of purchase and the amount of your eligible expense will be automatically withdrawn from your account. You'll have no claim forms to complete and you won't have to wait for a reimbursement.

Always save your receipts! While 85% of all debit card swipes substantiate automatically, you may be asked to provide a receipt to verify your purchase. See the following page for more information.

Use your card to pay for eligible out-of-pocket expenses:

- Prescription and health plan copayments, deductible & coinsurance
- "Amount Due" on medical and dental statements
- Orthodontics
- Mail-order or online prescriptions
- Vision services, glasses, contacts, LASIK
- Medical supplies such as bandages

You will receive one card in your name. You may order additional cards for family members via GDI's Participant Portal. There is no cost for dependent cards provided that they are ordered within 30 days of your plan year start date. A \$10.00 replacement fee applies for lost/stolen cards.

Do not destroy your card at the end of the plan year. Your card is like any other debit/credit card and arrives with an embossed expiration date.

Key points to remember: You may only use the card for services that will not be reimbursed from another source. It's also important to use the card for services that have been incurred in the <u>current</u> plan year. Prepayment and using the card to pay for a service that was received in a prior plan year are not permitted by IRS regulations.



On the go...24/7/365

With the convenience of a mobile device, you can see your available balance anywhere, anytime as well as file claims and upload receipts for card transactions when required. Simply download the free GDI Mobile App.

Medical FSA Tax Savings & Expense Estimator

FSA Tax Savings Estimator

| | Without an Account | With Both Accounts |
|--|---|---|
| Annual Salary | \$ 36,000 | \$ 36,000 |
| Weekly Gross Pay | \$ 692 | \$ 692 |
| FSA Account Deposits Per Week | \$0 | Healthcare \$ 25 Childcare \$ 96 Total \$ 121 |
| Taxable Wages | \$ 692 | \$ 571 |
| Estimated Tax Rate 32% FICA 7.65%, Federal 20%, State 5% | \$ 226 | \$ 186 |
| Expenses Paid for After Tax | Healthcare \$ 25 Childcare \$ 96 Total \$ 121 | \$ 0 |
| Net Pay | \$ 345 | \$ 385 |
| Annually | \$ 17,940 | \$ 20,020 |

Total Tax Savings with FSAs ——

\$ 2,080

Some Important Points...

- You can be reimbursed for expenses incurred by you, your legal spouse and children, even if you have health, dental and/or vision insurance from another source.
- The money you elect in your FSA can only be used toward eligible expenses. You will lose any money remaining in your account at the end of the plan year unless your plan includes a grace period or carryover provision.
- Once you've made your FSA election for the year, you may not change it unless you have a qualifying event.
- If you or your spouse contribute to an HSA, participation in a Medical FSA may be limited or prohibited.
- You have access to your total annual election at any time during the plan year.
- Enter your claims on-line or go to the Participant section of our website for information on how to submit a claim.



HEALTHCARE EXPENSES

| HEALTHCARE TOTAL: | \$ |
|-------------------------|----|
| Massage Therapy** | \$ |
| Over-the-Counter items* | \$ |
| Mental Health Services | \$ |
| Chiropractic Care | \$ |
| Diabetic Supplies | \$ |
| Deductible/Coinsurance | \$ |
| Office Visit Copays | \$ |
| Prescription Copays | \$ |

DENTAL EXPENSES

| DENTAL TOTAL: | \$ |
|----------------------------|----|
| Teeth Cleaning, Fluoride | \$ |
| Dentures & Supplies | \$ |
| Bridges, Crowns, Fillings | \$ |
| Orthodontia Adult or Child | \$ |

VISION EXPENSES

| Eye Exams | \$ |
|---------------------------|----|
| Eyeglasses Lenses &Frames | \$ |
| Over-the-Counter Readers | \$ |
| Contact Lenses & Solution | \$ |
| Laser Vision Surgery | \$ |
| VISION TOTAL: | \$ |

| GRAND TOTAL: | \$ |
|--------------|----|
|--------------|----|

Multiply Grand Total by 32% to estimate
Your Total Tax Savings

Questions? 1-800-626-3539 www.gdynamic.com

^{*} A copy of your prescription may be required

^{**} A Letter of Medical Necessity is required



Receipts and Debit Card Substantiation

IRS Rules Govern Substantiation Requirements

The IRS established specific guidelines that require all Flexible Spending Account (FSA) transactions — even those made using a debit card — to be substantiated (verified that the purchase was an eligible medical expense). GDI is very diligent in the execution of the substantiation process to avoid adverse tax consequences to participants.

Common Misconceptions about Receipt Requirements

- 1. If the card is used for an eligible service, no further receipts or documentation are needed to support the expense.
- 2. Transactions at any doctor, dentist or vision provider will not require receipts.

These statements are **NOT TRUE!** Since not all services from a provider are eligible expenses, itemized receipts are required to verify eligibility. For example, a dentist may perform teeth whitening, which is not eligible for reimbursement.

Always Save Itemized Receipts

Participants should save their itemized receipts from every card transaction. Receipts can be uploaded to the Participant Portal from GDI's App using the camera on your mobile device! Otherwise, participants should designate an envelope or folder to store documentation in their personal files. Using this process will help find documentation if requested.

An itemized receipt includes:

- Name of person who incurred the service or expense
- Name and address of the provider or merchant
- Date of service for the amount charged
- Detailed description of the service
- Amount due for the service provided

Credit card receipts and cancelled checks are not acceptable!

Requests for Substantiation

If substantiation of a debit card transaction is required, participants will be notified by email or an alert on the Participant Portal home page. Card transactions that require substantiation are displayed through messages in both the Message Center on the home page and their account

summary page. Employees may also see if a claim requires substantiation by logging into their online account or mobile app to check the status of the claim.

| Type of Charge on Debit Card | Substantiation Required | No Follow-Up Required |
|--|---------------------------|---|
| Matched Co-pays | | ✓ |
| Transactions at merchants who can electronically validate the expense at the point of sale | | ✓ |
| Recurring Expenses | 1 time only (annually) | No further substantiation required if subsequent transactions are at the same merchant for the same dollar amount |
| Dental Care | ✓ | |
| Vision Care | ✓ | |
| Medical Care | ✓ | |

Medical FSA **Eligible Expenses**



The list below is a summary of generally eligible IRS Code Section 213(d) expenses. Remember:

- 1. All services must be provided by a licensed practitioner.
- 2. Stockpiling of supplies is prohibited by the IRS.
- 3. Services must be rendered, or items purchased during the plan year, unless your plan includes a grace period.
- 4. Unused funds at the end of the plan year will be forfeited, unless your plan includes a grace period or carryover.
- 5. Certain items (below marked with a *) require a letter of medical necessity.

Acupuncture Alcoholism treatment program fees Allergy medicine Ambulance service **Antacids** Anti-Diarrhea medicine

Artificial limbs

Bandages Braille books and magazines Above the cost of regular print

Car Modifications for equipment installed for the use of a person with a disability

Childbirth classes mother's costs only Chiropractic care Christian Science practitioner fees Coinsurance charges Copayments

Cold medicine Cold/Hot packs for injuries Contact lenses

Contact lens cleanser, saline solution

Cough drops Crutches

Deductible expenses Dental expenses non-cosmetic services

only **Dentures**

Diabetic supplies

Dietary Supplements*

Drug addiction treatment at a therapeutic center

Eve drops Eye exams Eyeglasses

First aid kit

Gauze pads

Guide dog or other animal used by a person with a physical disability

Hearing aids/batteries Herbal supplements* Hospital fees

Immunizations Incontinence supplies Insulin

Lasik Surgery Laboratory fees Laxatives Learning disability

> Fees paid to a special school or a specially trained tutor for a child with severe learning disabilities caused by mental or physical impairments, provided that the child's physician recommends that the child attend the school or be tutored

Massage therapy*

only if prescribed by a physician for a specific diagnosis and provided by a licensed massage therapist

Medical services provided by physicians, surgeons, and specialists Non-cosmetic services only

Menstrual care items

Mileage related specifically to transportation to/from an eligible medical appointment

Motion-sickness medications

Nasal Spray Nicotine gum or patches

Ointments for muscle or joint pain or for first aid purposes

Optical care provided by Optometrists, Ophthalmologists or Opticians

Organ transplants Orthodontics Orthotic Inserts Osteopathic treatment

Over the counter drugs & medicines

Oxygen

Pain relief medications

Physical exams

Unless employment related

Physical therapy

Prescription drugs

Non-cosmetic uses only

Prosthesis

Psychiatric care

Psychoanalysis

Psychological treatment

Pre-natal vitamins

Pregnancy test kits

Reading glasses **Rubbing Alcohol**

Sales tax payable for eligible services or items

Sinus medicines

Smoking cessation programs

Special foods*

Prescribed by a physician at costs in excess of the costs of commonly available products

Special schools for a mentally impaired or physically disabled person if the primary reason for using the school is its resources for relieving the disability e.g. a school that teaches Braille to a visually impaired child or teaches American Sign Language to a hearing-impaired child

Suppositories

Thermometers

Vaccines

Vision Correction Surgery

Vitamins*

Wheelchair costs

X-rays



Limited Purpose Flexible Spending Accounts —

REAL SAVINGS. REAL SIMPLE.

If you participate in a qualified high deductible health plan and contribute to a Health Savings Account (HSA) the IRS prohibits you and your spouse from enrolling in a traditional medical Flexible Spending Account (FSA).

Maximize your tax savings by combining your HSA with a Limited Purpose FSA.

A Limited Purpose FSA (LPFSA) offers great tax savings on eligible expenses, and does not interfere with your or your spouse's HSA eligibility. Use your LPFSA for this year's expected **Dental and Vision** expenses and allow your HSA to accumulate for future health care expenses.



Here's how it works.

Make your Limited Purpose FSA election at Open Enrollment

Choose the amount to contribute to your LPFSA for the year. You may elect up to the maximum your employer allows, but be sure to limit your election to the dollar amount that you estimate you, your spouse and your dependents will spend in the upcoming plan year on eligible expenses. Payroll deductions are made on a pre-tax basis, lowering your taxable income and saving you money.

Eligible Expenses

LPFSAs are primarily used for Dental and Vision expenses but may be used for post-deductible and preventive medical expenses as well. "Post-Deductible" refers to the federal minimum amount of deductible you must incur before the IRS will allow you to access LPFSA funds for medical expenses. The IRS determines the minimum deductible amount annually for Single and Family enrollees.

Reimbursements from your LPFSA

You can submit a reimbursement request up to your total election any time during the plan year. Submit claims on-line via the Participant Portal on our website. Or you can send a paper claim via mail, fax or email. If your employer offers a GDI Debit card, you may pay for your eligible expenses with the card but save all your

Eligible Dental expenses include:

- Orthodontia
- Cleanings
- Fillings

Eligible Vision expenses include:

- Eye exams, eyeglasses
- Contact lenses
- Laser vision correction surgery

Ineligible expenses include cosmetic procedures, warranties, pre-payment of services not yet rendered.

itemized receipts! IRS regulations require GDI to substantiate most dental and vision expenses and we may request copies of your receipts.

For more information about electing a Limited Purpose Flexible Spending Account, speak with your Human Resources or Employee Benefits Department.

More Tax Savings! Limited Purpose FSA & HSA Combined

Maximize your tax savings; use a Limited Purpose FSA for your predictable Dental and Vision expenses.

HSA with Limited Purpose FSA

Reduce your taxable income with pretax contributions to both HSA and LP-FSA. Allow your HSA funds to grow and earn interest for future medical expenses.

| Annual HSA Contribution | \$3,350 \$1,005 |
|--|--------------------|
| Pre-Tax Savings @ 30% | |
| HSA Distribution - Vision/Dental Services | \$0 |
| Net HSA Remains | \$3,350 |
| HSA Growth @ 10%* | \$ 335 |
| Annual Contribution to Limited Purpose FSA | \$2,000 |
| Pre-Tax Savings @ 30% | \$600 |

Total Tax Savings HSA+LPFSA pretax deductions **Total Growth** Use LPFSA to pay expenses while HSA grows

\$1,605 \$335

HSA without LP-FSA

| Annual HSA Contribution | \$3,350 |
|---|----------------|
| Pre-Tax Savings @ 30% | \$1,005 |
| HSA Distribution - Vision/Dental Services | - \$2,000 |
| Net HSA reduces to | \$1,350 |
| HSA Growth @ 10%* | \$135 |
| No Limited Purpose FSA | N/A |

| Total Tax Savings | HSA pretax deductions | \$1,005 |
|--------------------------|-----------------------|---------|
| Total Growth | | \$135 |

*NOTE: 10% HSA growth is illustrative only. Investment funds have varying amounts of return. Interest on your HSA cash account is similar to bank account interest.



Limited Purpose FSA Eligible Expenses

For HSA Participants

Eligible Dental Expenses

- Orthodontia
- Crowns, Bridges, Implants
- Cleanings, Fluoride Treatments
- Dentures, Denture Adhesive
- Fillings, Extractions, X-Rays
- Dental Copays, out of pocket expenses

Ineligible Dental Services

- Teeth whitening or bleaching
- Toothpaste, floss, mouthwash
- Electronic toothbrushes*
- Cleaning systems*
- Premiums for Dental insurance
- Pre-payment of future services
 *Even if recommended by a dentist

Eligible Vision Expenses

- Eye exams
- Eyeglasses (frames & lenses)
- Prescription sunglasses, safety glasses
- Reading glasses (over-the-counter)
- Contact lenses & lens solution
- Vision correction surgery, LASIK

Ineligible Vision Services

- Contract fees for maintenance or replacement of lenses or glasses
- Premiums for Vision insurance
- Pre-payment of future services

Post-Deductible Medical Expenses

You may be reimbursed for all IRS Code Section 213(d) eligible medical expenses after you have incurred the statutory HSA deductible limit. An explanation of benefits or statement from your health carrier showing the statutory limit has been met is required.

Dependent Care FSA Overview



You may use a Dependent Care Flexible Spending Account if you (or you and your spouse, if married) require dependent care so that you and your spouse can work, look for work, or attend school full-time.

Eligible Childcare Expenses

Before and after-school care

Pre-school

Day camps

Day-care center

Wages paid to a childcare provider, babysitter or nanny, inside or outside your home, including employment taxes

Ineligible Childcare Expenses

Tuition
Kindergarten
Child support payments
Overnight camp
Deposits on future services
Activity fees, meals

Maximum Election

\$5,000 Single parent or married and file a joint tax return \$2,500 Married, you and your spouse file separate tax returns

Other Important Facts

- If you or your spouse work part-time or attend school full-time, the maximum Dependent Care benefit may be limited.
- Eligible expenses include care for a child who has not yet reached their 13th birthday and who is your IRS-defined dependent.
- You may use your account for a spouse, older child or other individual who is your IRS-defined dependent who is incapable of caring for themselves.
- You may use either an FSA or the IRS "Child and Dependent Care Credit" when you file your annual tax return. For many people, the Dependent Care FSA provides greater savings.
- Your pre-tax withholdings for this account will be shown in Box 10 of your W-2. You will need to complete IRS Form 2441 with your annual tax return.
- You may only make mid-year changes to your election if you experience a qualifying event. Refer to your Summary Plan Description (SPD) for details.
- Elect an amount you are sure you'll use during the plan year, as unused funds in the account will be forfeited, unless your plan includes a grace period provision.
- Your care provider must provide their name, address and tax identification number. Relatives who provide care must be over 19 and cannot be a dependent on your tax return.

Requesting Reimbursement

Enter your claims on-line or go to the Participant section of our website for information on how to submit a claim. If you have consistent, recurring dependent care expenses, use the convenient Automatic Dependent Care process and submit only one claim, then receive scheduled reimbursements throughout the year.

Download GDI's free Mobile App to manage your account and submit claims from your mobile device.

For all applicable rules and additional details on Dependent Care Flexible Spending Accounts, please refer to your Summary Plan Description (SPD). If you do not have a copy of the SPD, please see your Human Resources Representative.



Questions? 1-800-626-3539 www.gdynamic.com